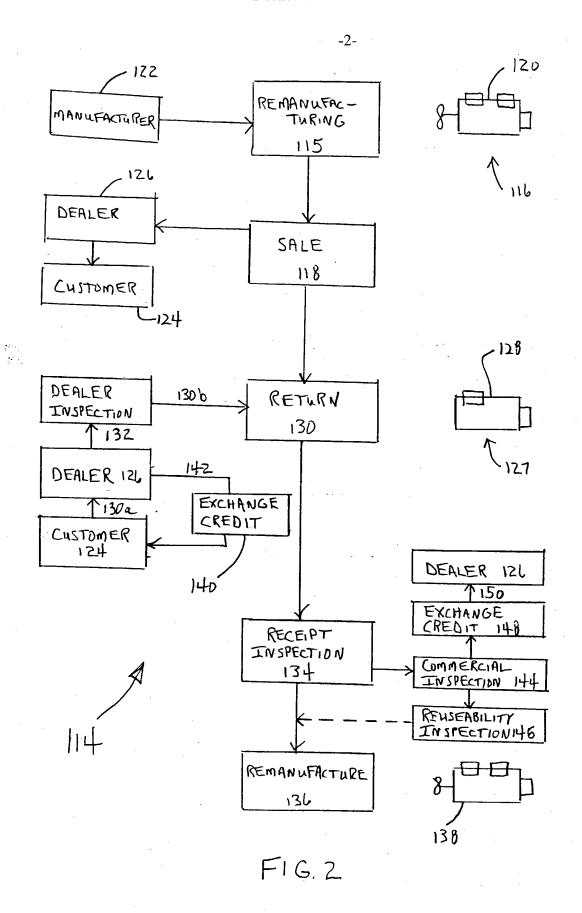


Applicant: Delma S. Hume et al. Docket Number: 02-337



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-3-

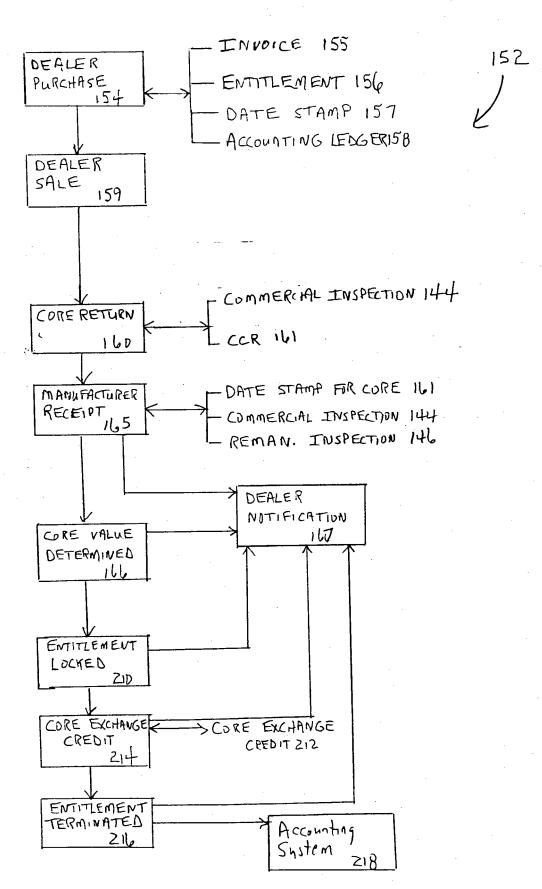


FIG.3

Applicant: Delma S. Hume et al. Docket Number: 02-337

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	4C1-	25\$	196	Doc No.	M000492 M00.1367	D310-005	M002981 M003281	D310-007 M004192	M004193	M005671	D312-024	D312-027	M008018	M009032
1766	2	Policy Adjs 0 \$0.00	194 Attrition	Date	4/3/2003 4/4/2003		4/8/2003	4/9/2003	4/9/2003	4/11/2003			4/15/2003	4/16/2003
	mpany ℓ	Surplus Returns 0 \$0.00	17.0	Trans Date	1/2/2002 1/3/2002 1/7/2002	1/7/2002	1/7/2002 1/7/2002	1/8/2002 1/8/2002	1/8/2002	1/10/2002	1/11/2002	1/11/2002	1/14/2002	1/15/2002
₹°-,	XYZ Company 1/15/2002 🗹	252	AIL (Bal	58 60 50	28	69 90	69 69	62	8 4	83	61	62	63
	me: ion:	ns o	DIT TR. 188	Q ty	- 07	7		- -	7 7	· 	- -	· 5	_	-
153	Customer Name: CAF Description: Serial Number: Sorted by: Date to:	2.08 \$0.00 \$1	CUSTOMER ACTIVITY AUDIT TRAIL	Amount	\$1,870.00 \$3,740.00	-\$1,870.00	\$1,870.00 \$1,870.00	-\$1,097.97 \$1,870.00	\$3,740.00	\$1,870.00	-\$1,031.98	-\$1,870.00	\$1,870.00	\$1,870.00
	1	Jul 148 PERIO Credits Insp. Var. -6 \$8,837.92 -\$2,382.08	USTOMER /	Type	<u>N</u> N S	S S S	<u> </u>	SCR N	<u>N</u> 2	N N	SCR B	2 2 8 8	> <u>N</u>	<u>></u>
inta	17	ر الار Credits 6-6 \$8,837.92	182 √IC	CAF	HA06 HA06	HA06	HA06 HA06	HA06 HA06	HA06	HA06	HA06	HA06	HA06	HA06
F	310 F HA07 ALL USD 1/1/2002	In E Process	180	Part No.	R367 R367	R367	R367 R367	R367 R488	R367	R367	R367	R367	R367	R488
ENT AUDI	ode: Type: ode:	Purchase Invoices 12 \$22,440.00	178	Customer	314 314	310	316 310	310 310	312	316 316	312	312	310	314
ENTITLEMENT AUDIT	Customer Code: CAF Code: Transaction Type: Currency Code: Date from:	Period Beg. P. Balance In 57.	1-160/16		7 168-1 168-2	168-4	168-5 168-6	168-7 168-8	168-8	168-11	168-12	168-14	168-15	168-16

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ENT	IITLEN	ENTITLEMENT AUDIT	TIQ								÷	
Cust CAF Tran	Customer Code: CAF Code: Transaction Type:	ö	310 HA06 ALL			Customer Name: CAF Description: Serial Number:	ame: ition: er:		XYZ Company	any		
Curr	Currency code: Date from:		USD 1/1/2002			Date to: Sorted by:			1/15/2002			
					Sel	Selected Audit Trail	jaj	i G	, ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ;	•		
	J	Customer Part No.	Part No.	CAF	Type	Amount	Qty	Date	Date	Customer Sales Doc	Doc No.	
•	5	310	R367	HDA061	CCR	-\$1,870.00	7	1/7/2002			D310-00W0	
7/7-1	7				Details fo	Details for Selected Audit Trail	dit Trail	206				
		Customer	Part No.	CAF	Туре	Amount	Q ty	Trans Date	Attrition Date	Attrition Customer Date Sales Doc	Doc No.	
208 7	208 ~ 310 168-3 ~ 310	310 310	R367 R367	HA06 HA06	INV	\$1,870.00 -\$1,870.00	- 7	9/28/2001 1/7/2002	9/28/2001 12/28/2002 1/7/2002		M40867 D310-00	

Title: METHOD FOR MANAGING RETURNS Applicant: Delma S. Hume et al.

Docket Number: 02-337

				-6-
227	Company Books Income Account	\$0.00	-\$1,370.00 -\$1,370.00	- <u>\$1,870.00</u> -\$1,870.00
226	Company Books Liability Account	-\$1,870.00 \$1,870.00 \$0.00	-\$1,870.00 \$1,870.00 \$0.00	-\$1,870.00 <u>\$1,870.00</u> \$0.00
224	Dealer Books Dollar Amount	\$1,870.00 -\$1,870.00 \$0.00	\$1,870.00 -\$500.00 \$1,370.00	\$1,870.00 \$0.00 \$1,870.00
222	Activity	Entitlement Core returned	Entitlement Core returned	Entitlement Core returned
220	Activity Number			
·		228A 229A 230A	228B 229B 230B	228C 229C 230C
		Fig. 6A	Fig. 6B	Fig. 6C

-7-

													,														
	7	755					ONE CONTRACTOR	Period End	Balance	•	\$708.00			962		Doc No.	M147305	M147306	D310-151791	D310-151792	M820001	D312-101861	M998581	M16997	M147305	M147306	
	>	`		7				Policy	Adjs	0	\$0.00			794	Attrition	Date	7/23/2001	7/23/2001			4/14/2002		<u> </u>	\	797	-	
gen.	XYZ Company				7/31/2001			Surplus	Returns	0	\$0.00	201-		792		Trans Date	1/25/2000	1/25/2000	1/28/2000	1/28/2000	10/16/2000	3/14/2001	7/16/2001	7/16/2001	7/23/2001	7/23/2001	
)	¥_	790		Bal	ဖ	7	9	S	9	2	4	က	7	~	
	Name:	iption:	per:			nary		Attri-	tions	4	-\$2,832.00		Audit Trai	788		Qty	~	_	<u>-</u>	-		7	-	•	-	7	
	Customer Name:	CAF Description:	Serial Number:		Date to:	Period Summary		Claims/	Neg.	0	\$0.00		Customer Activity Audit Trail	<u>786</u>		Amount	\$708.00	\$708.00	-\$708.00	-\$708.00	\$708.00	-\$708.00	-\$708.00	-\$708.00	-\$708.00	-\$708.00	
						ď		Insp.	Var.		\$0.00		Custom	784	•	Type	<u>N</u>	<u>N</u>	CCR	CCR	<u>></u>	CCR	ATT	ATT	ATT	ATT	
		·							Credits	ကု	-\$2,124.00			782		CAF	RA073	RA073	RA073	RA073	RA073	RA073	RA073	RA073	. RA073	RA073	
JDIT	D310	RA07	ALL	USD .	1/1/2000			믹	Process	0				780		Part No.	R134	R134	R134	R134	R134	R134	R134	R134	R134	R134	
ENTITLEMENT AUDIT	Code:		n Type:	Code:				Purchase	Invoices	က	\$2,124.00			778		Customer	310	310	310	310	310	310	310	310	310	310	
ENTITLE	Customer Code:	CAF Code:	Transaction Type:	Currency Code:	Date from:		Period	Beg.	Balance	τ	\$3,540.00 \$2,124.00	1 - 10 / 10					768-1	768-2	768-3	768-4	768-5	9-892	7-897	768-8	768-9	768-10	

ENTIFIC	ENTITLEMENT AUDIT	UDIT									
Customer Code:	r Code:	310			Customer Name:	ame:		XYZ Company	any		
CAF Code:	.: •	RA07			CAF Description:	otion:					
Transacti	Transaction Type:	ALL			Serial Number:	er:	7				
Currency Code:	Code:	USD					30				
Date from:	::	1/1/2000			Date to:		Ž	7/31/2001			
					. :	,					
				Sele	Selected Audit Trail	raii					
	-				,		Trans	Attrition	Customer		
	Customer	Customer Part No.	CAF	Type	Amount	Qty	Date	Date	Sales Doc	Doc No.	
· .	310	OR1349	RA07	ATT	-\$708.00	7	7/23/2001 7/23/2001	7/23/2001		M147305	
1-2/2								٠.	. •		-8-
			De	tails for S	Details for Selected Audit Trail Row	t Trail R	, wo				
						•	Trans	Attrition	Customer		
	Customer	Customer Part No.	CAF	Type	Amount	Qty	Date	Date	Sales Doc	Doc No.	
768-1	310	OR1349	RA07	N	\$708.00	₩.	_	7/23/2001		M147305	
768-9	310	OR1349	RA07	ATT	-\$708.00	7	7/23/2001			M147305	

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						Doc. No.	M000492	M001367	D310-002	D310-005	M002981	M003281	D310-007	M004192	M004193
		466		Date	994b	Vafue	4/3/2003	4/4/2003			4/8/2003	4/8/2003		4/9/2003	4/9/2003
any			A	Attrition Date	<u>994a</u>	Time	11/3/2002	11/4/2002			11/8/2002	11/8/2002		11/9/2002	11/9/2002
XYZ Company		1/15/2002			<u>887</u>	Trans Dte	1/2/2002	1/3/2002	1/7/2002	1/7/2002	1/7/2002	1/7/2002	1/8/2002	1/8/2002	1/8/2002
			RAIL			Bal	28	9	29	28	26	09	26	09	62
lame: ption:	oer:		דומט			Qty	~	7	·	7	~	_	<u>\</u>	-	7
Customer Name: CAF Description:	Serial Number: Sorted by:	Date to:	CTIVITY A	빏	086	Attrition			-\$878.38				-\$1,097.97	-	
	.		CUSTOMER ACTIVITY AUDIT TRAIL	Amount	986a	Inspection	\$1,870.00	\$3,740.00	-\$1,097.97	-\$1,870.00	\$1,870.00	\$1,870.00	-\$1,870.00 -\$1,097.97	\$1,870.00	\$3,740.00
•			ಕ			Type	<u>></u>	<u>≥</u>	CCR	CCR	<u>N</u>	<u>></u>	CCR	<u>≥</u>	<u>></u>
310 HA07	ALL USD	1/1/2002			• •	CAF	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06	HA06
	: .					Part No.	R367	R367	R367	R367	R367	R367	R367	R488	R367
Custom r Code: CAF Code:	Transaction Type: Currency Code:	Date from:					168-1	168-2	168-3	168-4	168-5	168-6	168-7	168-8	168-9

ENTITLEMENT AUDIT

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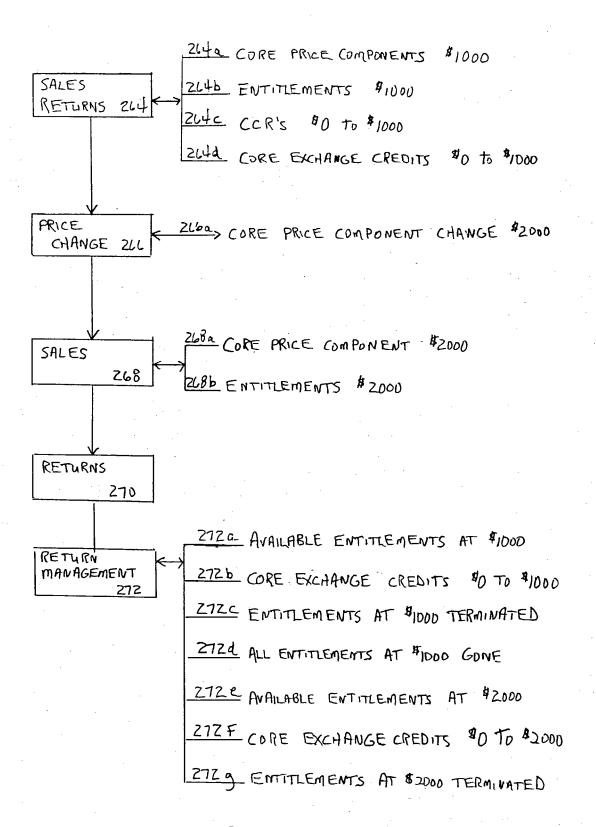


FIG. 10

Applicant: Delma S. Hume et al. Docket Number: 02-337

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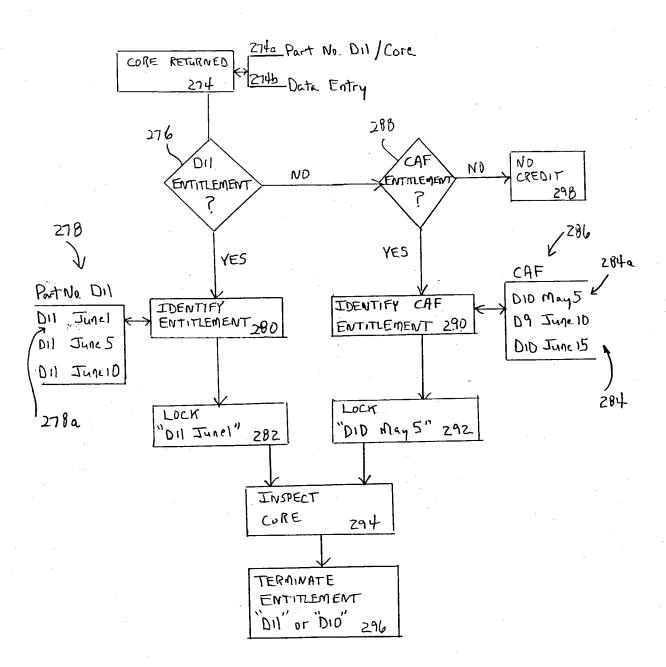


Fig. 11

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